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Tropical storm Isaias did alot of major damage to Connecticut. Approximately 1 million residents went without power in Connecticut. We were not prepared nor this storm or the challenges we faced. Furthermore, the storm forecasting was inadequate and residents went without power, running water, and spoiled food. Residents faced more uphill battles by seeing rate increases in their utility bills. This is unacceptable. Connecticut residents should not be billed or see any increases or charges on their utility bill if the increase is not justified. In addition, the response time by the utility companies to restoring power to majority of residents in Connecticut was up to a week in the areas hardest hit by the storm. For all foreseeable storms that we may have in the future our utility companies have to enhance and improve their recovery efforts and protocols and procedures for a more successful outcome. Thank you.